

January 20, 2010

PCard-02-2010: New Text Message Phishing Scam

This information is being sent on behalf of John T. McCain, Program Manager, Charge Card Service Center Program Office.

The CCSC has received notification from US Bank that cardholders are calling US Bank's Customer Service regarding text messages received from US Bank.

***Please immediately inform all cardholders that these ARE NOT legitimate US Bank messages and should be ignored.** Any reports of this type of activity can be reported to the US Bank e-mail address at Fraud_Help@USBank.com.

In addition, please advise your cardholders of the following:

- Do not give out ANY personal information over the phone, Internet or mail.
- If you think the request is valid, always contact the bank using the number on the back of your card.
- If anyone ever gives out information, they should immediately call their bank.

Please email any questions to ccsc@da.usda.gov. Thank you!