January 3, 2011

TCard-01-2011: Access Online Outage

This information is being sent on behalf of John T. McCain, Program Manager, Charge Card Service Center Program Office.

We have two planned outages coming up for Access Online during the month of January 2011.

Release 34 Outages times will occur over two weekends - January 8th and 9th and also January 15th and 16th.

Users will be unable to utilize Access Online from 7:00 AM CT on Saturday, January 8, 2011, to Noon CT on Sunday, January 9, 2011, and again the following weekend from 7:00 AM CT on Saturday, January 15, 2011, to Noon CT on Sunday, January 16, 2011.

As of Wednesday, December 29, 2010, the Access Online Splash Page began displaying the following message:

As a result of our continuing commitment to process improvement, scheduled maintenance will cause the system to be unavailable. The ability to log in will be restricted from:

Saturday, January 8 at 7:00 AM CT through Sunday, January 9 at Noon CT

Saturday, January 15 at 7:00 AM CT through Sunday, January 16 at Noon CT

We apologize for the inconvenience.

**The CCSC requires that all APCs advise their Coordinators and Approving Officials of this information immediately, so that they may inform their cardholders **

Please email any questions or concerns to ccsc@dm.usda.gov.

Thank you!